

The Survey of Library Use of Open Source Software

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Survey Participants

Afe Babalola University
Alamosa Public
American College of Obstetricians and Gynecologists
Anaheim Public
Barnard College
Campbell County Public
Cardiff Metropolitan University
Cetys University
Chesapeake College
Cheyney University of Pennsylvania
Cincinnati Children's Hospital Medical Center
Clayton County Library System, (Morrow Branch)
Coeur d'Alene Public
Cressman Library
Dowling College
Florida Keys Community College
Flower Mound Public
Georgia Regents University Reese Library
Gogebic Community College
Hamilton Library, University of Hawaii at Manoa
Highland Community Library
Highline Community College
Jersey Shore University Medical Center
Kanawha Valley Community and Technical College
Lawrence Technological University Library
McCartney Library
Meadville Public
Middletown Township Public
Midwestern State University
Montreat College
National Acoustic Laboratories
New Braunfels Public
New York City College of Technology, CUNY
North Carolina Central University James E. Shepard Memorial Library
Orillia Public
Palomar Health
Pasco County Library Cooperative
Pioneer Library System
Public Dobo
Richland Public
Scottsdale Public
Southeastern NY Library Resources Council

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St. Cloud State University
The Alberta Library
Tornow
University for the Creative Arts
University of Hartford
University of Iowa Libraries
University of New Hampshire
University of Seville
University of Texas at Tyler
VA Medical Center Libraries
Washington and Lee University Library
William Mitchell College of Law

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The Questionnaire

1. How much experience with open source software does your library have?
 - None
 - Less than 1 year
 - 1 to 3 years
 - More than 3 years
2. How much experience with open source software do you personally have?
 - None
 - Less than 1 year
 - 1 to 3 years
 - More than 3 years
3. Below is list of common library software systems (the list may not include all software systems used by your library). Please indicate if your library uses commercial software (COTS), open source software (OSS), or if system is not used at your library (NA). Note that the listed examples are not intended to be a comprehensive list.
 - Office software for word processing, spreadsheets, email clients, for example, MS Office, MS Outlook, LibreOffice, OpenOffice
 - Email server and management software (MAIL), for example, sendmail, MS Exchange, Novell Groupwise, IBM Lotus Domino, Zimbra
 - Library website (WEB), for example, Apache HTTP server, MS IIS
 - Library website content (HTML editor), for example, Adobe Dreamweaver, Apple iWeb, Bluefish
 - Library blog, for example, WordPress, TypePad
 - Integrated library system (ILS) for catalog, acquisition, circulation, etc, for example, SirsiDynix Symphony, ExLibris Voyager, Evergreen, Koha
 - Content management software (CMS), for example, Drupal, Greenstone, EMC Documentum, Oracle ECM, DuraSpace, Islandora
 - Digital preservation software (DPS), for example, ExLibris Rosetta, Tessella SDB, LOCKSS, Archimedes
4. Approximately how big is your library's software acquisition and maintenance budget for the current fiscal year?
 - Less than USD \$10,000
 - USD \$10,000 to \$49,999
 - USD \$50,000 to \$99,999
 - USD \$100,000 to \$999,999
 - More than USD \$1,000,000

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5. Did this budget increase, decrease, or stay the same compared to the previous fiscal year?

- Increased
- Decreased
- Stayed the same

6. How many open source software systems of any sort has your library successfully implemented in the past? Note "successfully implemented" means that the open source system is still in use or has been replaced by another open source system.

- None
- 1
- 2
- 3
- 4
- More than 4

7. Has your library ever replaced a COTS software system with an open source software system?

- No
- Yes

8. Has your library ever replaced an open source software system with a COTS software system?

- No
- Yes

9. Has your library ever begun to implement an open source software system and abandoned the effort?

- No
- Yes

10. Please estimate the amount spent on implementation of your library's open source software systems.

- MAIL
- WEB
- ILS
- CMS
- DPS

11. How much do you feel that your library saves (if anything) per year by using open source software vs. commercial or entirely home grown alternatives?

12. If your library currently uses an open source email server and management system (MAIL), was it installed and is it maintained by in-house staff or by an external organization?

- In-house
- External
- No open source MAIL installed

13. If your library currently uses an open source web server and management system (WEB), was it installed and is it maintained by in-house staff or by an external organization?

- In-house

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- External
 - No open source WEB installed
14. If your library currently uses an open source integrated library system (ILS), was it installed and is it maintained by in-house staff or by an external organization such as Lyris or VTLS?
- In-house
 - External
 - No open source ILS installed
15. If your library currently uses an open source content management system (CMS), was it installed and is it maintained by in-house staff or by an external vendor?
- In-house
 - External
 - No open source CMS installed
16. If your library currently uses a digital preservation software system (DPS), was it installed and is it maintained by in-house staff or by an external vendor?
- In-house
 - External
 - No open source DPS installed
17. If an external vendor installed and maintains your library's open source software systems, please rate the vendor's service.
- MAIL Email server and email management
 - WEB-Library website software
 - ILS – Integrated Library System
 - CMS Content Management System
 - DPS Digital Preservation System
18. Please estimate the amount spent annually on maintenance of your library's open source software systems.
- MAIL
 - WEB
 - ILS
 - CMS
 - DPS
19. Please rate your library's experience with open source software systems. Comments are welcome and encouraged!
- MAIL
 - WEB
 - ILS
 - CMS
 - DPS
20. Please estimate reliability of your library's open source software systems.
- MAIL
 - WEB
 - ILS
 - CMS
 - DPS

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21. What was your library's single best experience with open source software?
22. Rate the extent to which the following library operations or services have been impacted by open source software deployed at your library
- Administration
 - Special collections
 - Server management
 - Email
 - Circulation
 - Book check out
 - Integrated library systems
 - Content management
 - Library blogs
 - Library website
 - Cataloging
 - Acquisitions and collection development
 - Content filtering
 - Spreadsheets, Word Processing
 - Image editing and warehousing
 - Library building management
 - Finance, accounts, and management
23. What are your library's favorite information sources -- websites, blogs, listservs, conferences, books, videos, magazines, ezines, newsletters, etc -- about open source software for libraries?
24. Describe the open source consulting, support or advisory services that you have used?
25. How would you advise your peers on the proper use of open source software for libraries?
26. Which library departments in your view in your institution have used open source solutions most effectively?

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Characteristics of the Sample

Overall sample size: 55

By Type of Library:

Academic: 28

Public: 18

Special: 9

By Total Number of FTE Employees:

Under 10: 19

10 – 25: 19

Over 25: 17

By Size of IT and Software Development Staff'

Less than 1 staff member: 25

1 staff member: 11

More than 1 staff member: 19